

School Meal Frequently Asked Questions



My child is new to the school and is in reception or KS1, how do I pay for school meals?

In 2014, the government introduced free school meals for all children in the UK in reception and years 1 and 2. This means that children in these years are entitled to a delicious hot meal free of charge. Please contact your child's school for more details.

I want my child to start having school meals, where can I find the menu?

Our menu can be found on the school website alternatively on the meal selector website at www.mealselector.co.uk.

What is included in a school meal?

Each school meal consists of a protein item (either meat, fish or vegetarian option), vegetables or salad, starchy carbohydrate (e.g. pasta/rice/potato), bread, milk or water and a pudding.

Will my child be able to switch between a packed lunch and a school meal?

KS2 pupils are able to switch between packed lunches and school meals. Don't forget school meals are free to those children in KS1. Please be aware that whilst most schools let you switch between packed lunch and school meals some schools have individual policies regarding KS1 meal ordering so please check with your school before placing orders.

I want my child to be able to have school meals but they have an allergy/intolerance/require a special diet. Do you cater for special diets?

Yes. Our dedicated team work to create menus for those children that suffer with allergies/intolerances or require a special diet. A special diet is a requirement different to the choices offered within the menu which are medically required or due to religious beliefs. For medically required diets, all requests are to be supported by a GP/Dietician letter confirming the allergy, this enables our team to develop a suitable menu for your child. Please contact our special diet team at westsussexspecialdiets@compass-group.co.uk.

My child is a fussy eater. Will they be able to get a school meal they like?

Menus are available on your school website for parents to talk through with their children about daily food choices. Our menu is on a 3 week cycle and each day there are 2-3 options available to them.

Our research shows that children will often try new foods when their friends are eating the same items, this often leads to pupils enjoying more foods leading to a wider and more varied diet.

STEAMPLICITY TIMELINE

THE STORY BEHIND CHARTWELLS, **WEST SUSSEX**

Steamplicity is a microsteaming process. More key vitamins are retained compared to conventional cooking methods!



Steamplicity introduced in West Sussex!

Chartwells (previously known as Scholarest) started serving meals in West Sussex!

Public Health England introduce Sugar Reduction Programme.

2015

Universal Infant Free School

Meals begin.

PHE targeted the industry to reduce sugar by 20% by 2020. In West Sussex, we met that target and kept going- by over 65%!

Steamplicity Trays get upgraded...

> Chartwells invested in having more easily recyclable (and environmentally friendly) trays!

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2020

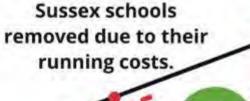
You can order meals and view menus here:

www.mealselector.co.uk











Kitchens in West





































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